

Demonstrating Innovation

Submissions may include up to two slides showing how they meet the theme criteria



Al Mentoring Report – Transforming Business Analysis with Artificial Intelligence

Microsmart leverages AI to transform traditional business mentoring into a data-driven, automated, and highly personalized strategic tool.

Key Innovations:

- 1. Al-Enhanced Insights: Combines NLP, automation, and predictive analytics to translate raw business input into actionable intelligence.
- 2. Holistic Analysis Framework: Covers 10 dimensions, including financial health, market positioning, ESG, digital transformation, and leadership.
- Tailored Implementation Roadmap: Automatically produces a detailed, sector-specific action plan for each SME.

Impact Highlights:

- Cuts mentoring time by 70%, while increasing analytical depth.
- Enables continuous improvement via automated re-assessment.
- Our dedicated mentor has a road map on where to focus during the P2P mentoring sessions.





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Smart Automation – Streamlining Financial Instrument Access

A custom Python-based automation tool eliminates repetitive manual data entry by auto-submitting business applications to multiple platforms (eKYC of Hellenic Development Bank & iSAMIS – Integrated State Aid Management Information System).

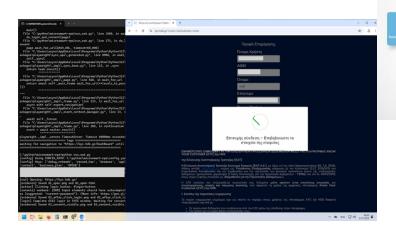
Key Innovations

- 1. Data Re-use Across Systems: Extracts validated input data from the business application and maps it to required fields of government portals.
- 2. Error-Free Auto-Submission: Mimics human interaction with APIs and web forms, ensuring 100% consistency and compliance.
- 3. Time & Efficiency Gains: Reduces application processing from hours to minutes.

Impact Highlights:

- 80% faster submission process.
- Zero manual duplication of data.
- Higher accuracy & traceability through automated logs.







Financial instrument information



Category: Innovation

Name of financial instrument	Microfinance Fund		
EU Fund(s)	Programme contribution/ Total size	Product(s)	
ESF+	EUR []/EUR [60 mil €]	Microloans to Greek SMEs	

Description	Short summary of operation
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The TEPIX III Microcredit Fund is a financial tool of the Holding Fund under the name "Entrepreneurship III Fund", the funds of which are co-financed by the European Social Fund+ (ESF+) through the NSRF 2021-2027 "Competitiveness" Program. The Hellenic Development Bank - HDB has been appointed as the manager of the Holding Fund. The TEPIX III Microcredit Fund is a risk-sharing financial instrument for the provision of investment loans up to 40% of the total financing and special purpose loans, which is implemented under the "Entrepreneurship III Fund" Holding Fund. Its aim is to support very small entities and natural persons engaged in sole proprietorship, in accordance with the definition of art. 2 of Law 4308/2014 (A 251), as amended by Law 5164/2024, with emphasis on female entrepreneurship, as well as other categories that may be defined in accordance with the provisions of article 15, par. 2 of Law 4701/2020 (Government Gazette A' 128/30.06.2020), who do not have access to traditional banking sources of financing. An important parameter of the Fund is the provision of business education consulting services (mentoring) to microfinance beneficiaries.

Microsmart acts as intermediary body to this fund and has developed the presented innovations for its clients – financial instrument beneficiaries

Country/Managing authority	Greece – Hellenic Development Bank
Implementing bodies	Microsmart







